



"The Villa"
Port Douglas, Queensland
Australia



Best Deal Guarantee

Have you ever wondered whether you are getting the best deal possible for the type and level of Port Douglas accommodation you require? Also, in these days of economic uncertainty, you want to be sure that your holiday dollar is well spent and goes as far as possible. With our Best Deal Guarantee, you can now be a little surer.

We work hard to keep our prices as low as possible and offer the best value in Port Douglas, without compromising quality and service. But sometimes we miss specials being offered by others and if we do, tell us and we'll beat it.

If you find a "Comparable Property" at a lower overall price, we will match that price **and** give you a further 10% discount. Here's how it works.

1. Get a quotation from us for your required dates (subject to availability at time of booking). This will include all charges and inclusions such as accommodation, cleaning charges, welcome pack, our Hot Deal (if eligible) and any other charges or inclusions applicable.
2. Get a quotation(s) from another property(s) for a similar package. If you get a better deal from another property you believe is comparable to The Villa, send it to us.
3. If we confirm the quotation is comparable we will match it and give you a further 10% discount overall.

It's that simple, because we are sure you won't get a better deal in Port Douglas for a comparable property.

... see over for conditions

Best Deal Guarantee - Conditions

- A “Comparable Property” is defined as being within Port Douglas, of similar size, features, facilities and quality for the same dates. For example a comparable property will be at least 200 sqm internal area (The Villa is over 230 sqm), have 3 bedrooms, 2 bathrooms (The Villa has 3.5 bathrooms), have various entertainment options (e.g. multiple TVs, DVD, CD, Austar, Wifi, etc), a well equipped full kitchen, private indoor and outdoor dining & entertaining and have substantial grounds and facilities (e.g. pool, tennis court, bbq area, gardens, etc). For clarity, a hotel room or a two-bedroom apartment with kitchenette in a large apartment complex, no matter how well appointed, are NOT considered comparable properties. If we disagree that a property is comparable, we will detail our reasons why.
- We understand The Villa may be more than you require for your holiday / group size. In such circumstances we may not be able to match or beat deals for lesser and / or smaller properties so hence this guarantee does not apply to much smaller and / or lesser properties. But there’s no harm in asking. In every situation, we will provide you with our best deal possible.
- To be eligible for this guarantee offer we require a written quotation from a “Comparable Property” for the dates required. That quotation must include all applicable charges and be sent to us within 7 days of you receiving a quotation from us.
- This guarantee is available for bookings of 5 nights or more made directly with us.
- All bookings are taken on a first come, first served basis. This guarantee is subject to availability of your preferred dates when you confirm a booking (i.e. when you complete and return the Rental Agreement and pay the deposit). We do not hold or reserve dates so we apologise in advance if your preferred dates are not available when you confirm a booking. To avoid disappointment, we always advise people to act quickly if you wish to make a booking.
- Once a booking is confirmed, we will not accept further claims for a better deal.

For more information, please contact

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